

## **Subprocessors used by Us in connection with the VFunds Platform (2022.1, May 2022)**

Vistra and its affiliated companies may use the following subprocessors in the provision of VFunds Platform services we provide to our clients (this list may be updated by us from time to time – please let us know if you have questions in this regard at [privacy@vistra.com](mailto:privacy@vistra.com)):

- any other processor that is a member of the Vistra Group (“Vistra Group” means any subsidiary or any holding company from time to time of Vistra, and any subsidiary from time to time of any holding company of Vistra. Each company being a “member of the Vistra Group”);
- any third party hosting infrastructure and/or software application provider we may require in the performance of the Services (including HFIN One, LLC (doing business under the name Eleven) – <https://platformeleven.io/>, and Amazon Web Services – <https://aws.amazon.com/>);
- any Client Relationship Management systems provider we may require in the performance of the Services (Vistra currently uses Salesforce ([www.salesforce.com](http://www.salesforce.com)) and Evergage ([www.evergage.com](http://www.evergage.com)) to manage its client accounts);
- any systems used to interact with VFUNDS as required to perform specialized client services; and
- any processor we may require in the provision of a client support ticketing system to register any support queries relating to VFUNDS (Vistra currently uses Freshdesk ([www.freshdesk.com](http://www.freshdesk.com))).